

Account Opening Form For Companies

Union Bank of India (UK) Ltd is authorised by the Prudential Regulation Authority and Regulated by the Financial Conduct Authority and Prudential Regulation Authority

IDENTITY OF BUSINESS	IDENTITY OF DIRECTORS & SIGNATORIES:
Certificate of Incorporation Memorandum and Article of Association (If they cannot be obtained from companies house). List of all Directors and Shareholding of Company Board resolution on the company's letterhead (Format as per annexure A to this application) Certified copy of audited financial statements for last 2 years. (If the same cannot be obtained from Companies House) Company Structure Business Plan (if it is new company) Certificate of Incumbency if company is not registered in UK Address of Business: *Bank statement or utility bill (telephone, gas, electricity, water, council tax) *Postal Copy (not older than 3 Months) Special Instructions: Please also enclose 1. CRS Entity Certificate 2. CRS Controlling person certificate 3. Data protection Act 2018 4. FSCS Acknowledgement Form (DGS information sheet) Forms are available on our website www.unionbankofindiauk.co.uk under Forms download section.	IDENTITY OF DIRECTORS & SIGNATORIES: N.B. This information is also required for all shareholders of 25% and above Valid Passport/ Valid UK Photo Card Driving Licence Address Proof: *A copy of recent (not older than 3 months) Bank statement or uk driving license(If not used an ID proof) or utility bill (telephone, gas, electricity, water, council tax, T.V License) with full name and address. *Online Copies, Mobile Phone Bills & Credit Card Statement are not accepted. *In addition bank may ask for proof of source of wealth. A Business, if currently trading to provide at least 30 days past consecutive business bank statement. A business, if not currently trading through a business bank account should supply at least the last 30 days' consecutive personal bank statements highlighting all business related transactions.
Branch: Type of Account: Current *Term Deposit Other(s) *Period of Deposit: year(s) Amount: *Interest Pay out: Annually On Maturity Currency of the Account: GBP USD EUR	For Office Use: Cust ID: A/C No: Risk Assessment: Low Risk Medium Risk High Risk PEP
Part -1 : COMPANY INFORMATION	
01 Full name of the Company 02 Date and Country of Incorporation/Registration 03 Company Registration no. and VAT Registration number	
04 Principal Business Activity/Activities	
05 Registered address of the Firm	Address: City: Post Code:
06 Business Information	Business Telephone/Mobile:
	Business Fax no.:
	Business Email:

07	Correspond	ence address (if different)			,	Address:					
						City:			Post Cod	lo:	
08	Turnover of the firm as per latest audited B/S				Oity.			1 031 000			
	Actual net w	vorth of the Company									
09	Places (nan	ne of countries in) which ac	tivity spread	s/extends							
10		e activity of firm includes ex									
10		e of the countries	ports/import	s (125/1 1 0).							
11	Type of Indu	ustries									
12		expected inflow into the ac nth period *(Not Applicable				GBP		US	SD	E	EUR
13	Of the abov	e, what is the expected qua	antum from			GBP		US	SD.		EUR
	a) Local pay b) Cross-bo	/ments rder payments? *(Not Appli	cable to Terr	m Deposit Accou	nts)	Local Cr	ross Border	Local	Cross Border	Local	Cross Border
14		expected outflow from the				GBP		US	SD.	i i	EUR
		nd the type of payments that able to Term Deposit Accou		de?							
						01. 02.		01. 02.		01. 02.	
45	\\/\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \		d b a i a a a a b			<u> </u>				02.	
15	what is the	ntage of your account woul expected value of cash dep able to Term Deposit Accou	osits into the								
16	Please prov	ride				Year(1)	Yea	ar(2)	,	Year(3)
	Annual turno	over (GBP)									
	No.of emplo	yees									
	Capital (GB	<u>'</u>									
17 What business purpose(s) will the account be used for?											
18 Is any of the Director or shareholder a PEP (Politically Exposed Person)? Yes No											
	If yes, pleas	se provide details									
19 Purpose of Account Opening:			Business	Transacti	ons Fix	xed Deposit	Oth	ers			
Pa	rt -2 : SHA	REHOLDING INFOR	MATION								
P	Please prov	ide the shareholding i	nformation	n in respect of	f the C	Company:					
		ed share capital of the									
		nolders holding share:			the pai	id up capita	al of the	Company.			
S.No	0	Name of Shareholder		Fa	ice valu	e of shares			Percentag	e of holding	
1.											
2.											
3.											
re	cent month/qu	npany is listed on a stock ex uarter. r investments to be made ir				nareholding pa	attern as fil	led with the Exc	hange at the	e end of the m	nost
	Source	Name of Investor	Amou			ount be paid nk account ? /no		code and accour s of such accou		Amount inv % of total sta	

S.No	Name			Amount and Percentage	
1.					
2.					
	PANY REQUIREMENTS				
	e Book (Only for GBP Current Acco	ount) Yes		□ No	
	et Banking (View Only)	Yes		No	
	R BANKING RELATIONSH				
Do you	ມ have an account with any other ba	ank Yes	☐ No		
If yes,	please specify	Type of Account	Sort Code/Account Number	Name of Account	Bank and Branch Name/Place
DIREC	CTOR DETAILS				
	PERSONAL DETAILS	6 (Director-1)	PERSO	NAL DETAILS (Direct	tor-2)
1. Fi	rst Name	☐ Miss ☐ Other	TITLE: 1. First Name 2. Middle Name	Ms Mrs Miss	S Other
	iddle Name				
3. St	urname		3. Surname		
4. Ac	ddress		4. Address		
5. Po	ost Code		5. Post Code		
6. Co	ountry		6. Country		
7. Pł	none Number		7. Phone Number		
8. Er	mail		8. Email		
9. Pr	revious Address not resident in the above current dress for the past three years)		9. Previous Addre (If not resident in the aboraddress for the past thre	SS ve current e years)	
10. Po	ost Code		10. Post Code		
11. Co	ountry		11. Country		
12. M	obile Number		12. Mobile Number		
13. Da	ate of Birth		13. Date of Birth		
14. PI	ace of Birth y/ Town and Country)		14. Place of Birth (City/ Town and Country)		
15. Na	ationality		15. Nationality		
16. Pa	assport Number		16. Passport Numb	per	
17. Na	ational Insurance No IN No		17. National Insura /TIN No	nce No	
	osition in the firm		18. Position in the	firm	

19. If existing Union Bank India(UK) Ltd account Holder?	of Yes No	19. If existing Union Bank of India(UK) Ltd account Holder?	Yes No
If yes please specify Account no		If yes please specify Account no	
20. US Withholding Tax Declaration For the purpose of the US Foreign Ac Tax Compliance Act (FATCA) please confirm whether you are a US Person/Citizen. I also agree to not if my situation changes:	I am a US Person or US Citizen*	20. US Withholding Tax Declaration For the purpose of the US Foreign Accounts Tax Compliance Act (FATCA) please confirm whether you are a US Person/Citizen. I also agree to notify if my situation changes:	I am not a US Person or US Citizen I am a US Person or US Citizen* (*Please ask to complete FATCA form)
DIRECTOR DETAILS			
PERSONAL D	ETAILS (Director-3)	PERSONAL DETAIL	S (Director-4)
TITLE: Mr Ms	□Mrs □Miss □Other	TITLE: Mr Ms Mr	s Miss Other
1. First Name		1. First Name	
2. Middle Name		2. Middle Name	
3. Surname		3. Surname	
4. Address		4. Address	
5. Post Code		5. Post Code	
6. Country		6. Country	
7. Phone Number		7. Phone Number	
8. Email		8. Email	
9. Previous Address (If not resident in the above current address for the past three years)		9. Previous Address (If not resident in the above current address for the past three years)	
10. Post Code		10. Post Code	
11. Country		11. Country	
12. Mobile Number		12. Mobile Number	
13. Date of Birth		13. Date of Birth	
14. Place of Birth (City/ Town and Country)		14. Place of Birth (City/ Town and Country)	
15. Nationality		15. Nationality	
16. Passport Number		16. Passport Number	
17. National Insurance No /TIN No		17. National Insurance No /TIN No	
18. Position in the firm		18. Position in the firm	
19. If existing Union Bank India(UK) Ltd account Holder? If yes please specify Account no	of Yes No	19. If existing Union Bank of India(UK) Ltd account Holder? If yes please specify Account no	Yes No
20. US Withholding Tax Declaration For the purpose of the US Foreign Ac Tax Compliance Act (FATCA) please confirm whether you are a US Person/Citizen. I also agree to no if my situation changes:	I am a US Person or US Citizen*	20. US Withholding Tax Declaration For the purpose of the US Foreign Accounts Tax Compliance Act (FATCA) please confirm whether you are a US Person/Citizen. I also agree to notify if my situation changes:	I am not a US Person or US Citizen I am a US Person or US Citizen* (*Please ask to complete FATCA form)

DETAILS OF SHAREHOLDER				
SHAREHOLDER OF 2	5% AND ABOVE (1)	SHAREHOLDER OF 25% AND ABOVE (2)		
TITLE : □Mr □Ms 1. First Name	□Mrs □Miss □Other	TITLE:	Mrs Miss Other	
2. Middle Name		2. Middle Name		
3. Surname		3. Surname		
4. Address		4. Address		
5. Post Code		5. Post Code		
6. Country		6. Country		
7. Phone Number		7. Phone Number		
8. Email		8. Email		
9. Previous Address (If not resident in the above current		9. Previous Address (If not resident in the above current		
address for the past three years)		address for the past three years)		
10. Post Code		10. Post Code		
11. Country		11. Country		
12. Mobile Number		12. Mobile Number		
13. Date of Birth		13. Date of Birth		
14. Place of Birth		14. Place of Birth		
(city/ Town and Country) 15. Nationality		(city/ Town and Country) 15. Nationality		
16. Passport Number		16. Passport Number		
17. National Insurance No		17. National Insurance No		
/TIN No 18. Position in the firm		/TIN No 18. Position in the firm		
19. If existing Union Bank of India(UK) Ltd account Holder?	Yes No	19. If existing Union Bank of India(UK) Ltd account Holder?	Yes No	
If yes please specify Account no		If yes please specify Account no		
20. US Withholding Tax Declaration	I am not a US Person or US Citizen	20. US Withholding Tax Declaration	I am not a US Person or US Citizen	
For the purpose of the US Foreign Accounts Tax Compliance Act (FATCA)	I am a US Person or	For the purpose of the US Foreign Accounts Tax Compliance Act (FATCA)	I am a US Person or	
please confirm whether you are a US Person/Citizen. I also agree to notify if my situation changes:	US Citizen* (*Please ask to complete FATCA form)	please confirm whether you are a US Person/Citizen. I also agree to notify if my situation changes:	US Citizen* (*Please ask to complete FATCA form)	
DETAILS OF AUTHORISED S	GNATORIES			
PERSONAL DETAILS (AUT	HORISED SIGNATORY-1)	PERSONAL DETAILS (AUTH	HORISED SIGNATORY-2)	
TITLE: Mr Ms	Mrs Miss Other	TITLE: Mr Ms I	Mrs □ Miss □ Other	
1. First Name		1. First Name		
2. Middle Name		2. Middle Name		

3. Surname		3. Surname	
4. Address		4. Address	
5. Post Code		5. Post Code	
6. Country		6. Country	
·		,	
7. Phone Number		7. Phone Number	
8. Email		8. Email	
9. Previous Address (If not resident in the above current address for the past three years)		9. Previous Address (If not resident in the above current address for the past three years)	
10. Post Code		10. Post Code	
11. Country		11. Country	
12. Mobile Number		12. Mobile Number	
13. Date of Birth		13. Date of Birth	
14. Place of Birth (City/ Town and Country)		14. Place of Birth (City/ Town and Country)	
15. Nationality		15. Nationality	
16. Passport Number		16. Passport Number	
17. National Insurance No /TIN No		17. National Insurance No /TIN No	
18. Position in the firm		18. Position in the firm	
19. If existing Union Bank of India(UK) Ltd account Holder? If yes please specify Account no	Yes No	18. If existing Union Bank of India(UK) Ltd account Holder? If yes please specify Account no	Yes No
20. US Withholding Tax Declaration For the purpose of the US Foreign Accounts Tax Compliance Act (FATCA) please confirm whether you are a US Person/Citizen. I also agree to notify if my situation changes:	I am not a US Person or US Citizen I am a US Person or US Citizen* (*Please ask to complete FATCA form)	19. US Withholding Tax Declaration For the purpose of the US Foreign Accounts Tax Compliance Act (FATCA) please confirm whether you are a US Person/Citizen. I also agree to notify if my situation changes:	I am not a US Person or US Citizen I am a US Person or US Citizen* (*Please ask to complete FATCA form)
DETAILS OF AUTHORISED SI	GNATORIES		
PERSONAL DETAILS (AUTH	HORISED SIGNATORY-3)	PERSONAL DETAILS (AUTH	ORISED SIGNATORY-4)
TITLE: Mr Ms M	rs Miss Other	TITLE: Mr Ms N	Mrs □ Miss □ Other
1. First Name		1. First Name	
2. Middle Name		2. Middle Name	
3. Surname		3. Surname	
4. Address		4. Address	
5. Post Code		5. Post Code	

6. Country		6. Country				
7. Phone Number		7. Phone Number				
8. Email		8. Email				
9. Previous Address (If not resident in the above current address for the past three years)		9. Previous Address (If not resident in the above current address for the past three years) Output Output Description:				
10. Post Code		10. Post Code				
11. Country		11. Country				
12. Mobile Number		12. Mobile Number				
13. Date of Birth		13. Date of Birth				
14. Place of Birth (City/ Town and Country)		14. Place of Birth (City/ Town and Country)				
15. Nationality		15. Nationality				
16. Passport Number		16. Passport Number				
17. National Insurance No /TIN No		17. National Insurance No				
18. Position in the firm		18. Position in the firm				
19. If existing Union Bank of India(UK) Ltd account Holder? If yes please specify	Yes No	19. If existing Union Bank of India(UK) Ltd account Holder? If yes please specify	Yes No			
Account no 20. US Withholding Tax Declaration For the purpose of the US Foreign Accounts Tax Compliance Act (FATCA) please confirm whether you are a US Person/Citizen. I also agree to notify if my situation changes:	I am not a US Person or US Citizen I am a US Person or US Citizen* (*Please ask to complete FATCA form)	Account no 20. US Withholding Tax Declaration For the purpose of the US Foreign Accounts Tax Compliance Act (FATCA) please confirm whether you are a US Person/Citizen. I also agree to notify if my situation changes:	I am not a US Person or US Citizen I am a US Person or US Citizen* (*Please ask to complete FATCA form)			
FOREIGN ACCOUNT TAX COMPLIANCE ACT (FATCA)						
,	2013, Bank Is required to disclose infor	on of The International Tax Compliances mation to HMRC In relations to accounts a to answer the following questions.	and or account			
To the best of 'your' knowledge, are y (if your answer is yes, please ignore the			Yes No			
2. Are any of the Partners a US citizen, whether by birth or naturalisation or hold a US passport? Yes No						
3. Does any of the partner hold a "Green Card"? Yes No						
4. Do you own real estate within USA?						
5. Do you expect to receive into your account any Income or proceeds of sale arising from any assets held In the USA and for which you have not paid tax?						
If your answer to any of the above questions is yes, please provide any form of US Taxpayer Identification Number (TIN) In the following box TIN No:						
The bank is not required to make any deduction in respect of liability to tax in the USA. However, HMRC may share any information disclosed with the internal Revenue Service (IRS) of USA. You are strongly recommended to take Independent tax advice if you are unsure as to whether you may or may not have a tax liability in the USA. The bank is not authorised or able to provide you with any tax advice. You should advice the Bank Immediately should you domicile for tax purposes changes and/or you become liable to pay tax in the USA.						

FOR TERM DEPOSIT ACCOUNT						
Period of Deposit: 1 Year 2 Years 3 Years 4 Years 5 Years	For Interest Payment: Credit to our account no. with Union Bank of India (UK) Ltd.					
For other Banks in the UK, please provide following de	etails					
Name of Account						
Account Number						
Sort Code						
Bank Name						

GENERAL AGREEMENT AND AUTHORISATION

I/we declare, confirm and agree:

- that all particulars and information given in this application form (and all documents referred to or provided herewith) are true, correct, complete, up-to-date in all respects and I/we have not withheld any information. I/we understand that certain particulars given by me/us are required for regulatory reasons. I/we also agree to provide any further information that Union Bank of India (UK) Ltd may require: and
- that I/we have had no insolvency proceedings initiated against me/us, nor have I/we ever been adjudicated insolvent. I/we have no Court Judgements registered against me/us: and
- that I/we am/are not blacklisted under the Disqualified Director Register or adjudicated/convicted in any criminal proceedings under any criminal law.
- I/We agree, undertaken and authorise Union Bank of India (UK) Ltd to exchange share or part with all the information, data or documents relating to my/our applications to credit reference agencies.
- I/We agree that any account opened immediately or on a future date will be subject to the Bank's Terms and Conditions (A copy of which has been provided/ available on www.unionbankofindiauk.co.uk) and as amended from time to time.
- I/We agree to comply with the Bank's rules with regard to the conduct of the accounts. I/We resolve to provide to the Bank in writing any changes in personal details including addresses or circumstances that may change from time to time
- *I/We acknowledge the receipt of Financial Services Compensation Scheme's (FSCS) Information Sheet & Exclusion List.
- I/We undertake that I/we will not claim any interest on any of our fixed deposit/s made from time to time after the maturity date unless and until we have made a specific request to renew the deposit. I/we hereby authorise Union Bank of India (UK) Ltd to renew the fixed deposit/s made from time to time, on maturity for an identical period in the absence of any specific notice to the contrary.
- I/We declare that I/we have read and understood the Bank's Terms and Conditions, information about tariff of charges, summary of information about the Products and agree to abide by them.
- By signing below, I/we have read and understood this General Agreement and consent to the Bank to process data for the purpose stated, including sending the data to the Bank's offices in India.
- Under the Data Protection Act 2018, there are restrictions placed on data processors (Union Bank of India (UK) Ltd) regarding the transfer of data outside the EEA. The data provided by me/us or already in the Bank's records will be provided to the Back Office Operations Department (part of the Bank) in India for processing purposes and may be communicated

to the Bank's parent bank in India, who may, for regulatory or statistical purposes, provide information to the Indian Regulatory Authorities. Information may be used for credit search. I/We understand that no information will be disclosed outside the Bank. The Bank will disclose the information it holds if the Bank is allowed by law and if I/we give permission/authority to the Bank, if the Bank's interest means that it must give the information (for example, to prevent fraud) or if there is a public duty to do so. I/We have the right to request the data held about me/us. The Bank may charge an administration fee to meet its costs of providing me/us with the data.

- In order to verify your identity electronically (this is only to confirm identity and not a credit check), we will ask for your details (such as your name, address, date of birth and details will be passed on to external organisation/s in order to electronically match your information with information on their databases. These organisations will assess and advise us whether all or some Information you provid(ed) matches their records.
- If false or inaccurate information is provided and fraud is identified, details
 will be passed on to fraud prevention agencies to prevent fraud and money
 laundering. Further details explaining how the information held by fraud
 prevention agencies may be used can be obtained by from our website
 www.unionbankofindiauk.co.uk.
- Union bank of India (UK) Limited would like to keep you informed about any special offers you may be entitled to or about products and services available from the Bank that we think may interest you. If you want information on other products and services, please tick the following box: Yes

From time to time we would like to contact you with details of other products and services we provide. If you consent to us for this purpose please tick to say how you would like us to contact you:

Post	Email	Telephone
Text messages		Automated Call

However, we will continue to update you on required changes regarding servicing your account specify with us. Unless you have said otherwise, by continuing with this application, you agree to us contacting you using any of the methods.

- If I/We have opted for Internet Banking Services, then I/we declare that I/we have read, Understood and agree to the Terms and Conditions applicable to Internet Banking in relation to the operation of my/our Account as available via the website www.unionbankofindiauk.co.uk and as listed in the accompanying Terms and Conditions and that I/we will adhere to all the applications Terms and Conditions.

INSTRUCTIONS FOR OPE	ERATIONS AN	D CONFIRMATION	OF GENERAL ARGEE	MENT		
A/C No : Singly Jointly Anyone Others						
S.No Name		О	esignation	Signatures		
1.				Date		
2.				Date		
3.				Date		
4.				Date		
5.				Date		
FOR OFFICE USE						
FOR OFFICE USE :						
Name:		Designation:		Signature:		
Name of the official in whose presence the documents were signed and documents verified: MLRO and/or Compliance Sign off I hereby declare that this account opening form is complete in all respect and relevant documents have been obtained and verified. Branch Manager/Head of Operations:						
ANNEXURE-A		SA	MPLE			
(to be p	rovided on the lett		Resolution nd signed by one Director and	d the Company secretary)		
Union Bank of India (UK) Ltd				Date :		
We hereby certify that the following	g resolutions of th	e Board of Directors of th	ıe			
here in after referred to as 'The Co and has been duly recorded in the			coard duly convened and held	on		
Resolved that :						
The bank account(s) in the name to all accounts of the Company			ank of India (UK) Ltd ('the Bar	nk') and that the following resolutions shall apply		
2. The bank be authorised subject to it's Terms and conditions governing Company accounts						
a) To open company's account(Singly/Jointly by the following			Il cheques and other orders or	r instructions signed on behalf of the Company		
Name & Signature #1	Name & Si	gnature #2	Name & Signature #3	Name & Signature #4		
Name	Name		Name	Name		
Signature	Signature		Signature	Signature		
b) To accept the signatory as fu						

- c) It was further resolved that Union Bank of India (UK) Ltd be requested to open additional accounts as and when required by the Company. The Bank may also be instructed from time to time regarding any changes to the authorised signatories to the account.
- d) It was further resolved that Union Bank of India (UK) Ltd be authorised to accept facsimile instructions or scanned copies of instructions by email given on behalf of the Company by the authorised signatories as mentioned above and it was further resolved to execute an Instruction indemnity in favour of Union Bank of India (UK) Ltd to allow the authorised signatories to give instructions to the Bank by fax or through email.
- e) It was further resolved in case the company avail the 'Corporate Internet Banking Service' facility over Internet Channel with Union Bank of India (UK)

 Ltd, the Company agrees to the 'Terms of Service' for Corporate Internet Banking laid down by the bank from time to time for the purpose.

Resolved further that each of the officials as empowered by the Company to operate the Company's accounts with the bank either singly or jointly as the case may be, is hereby authorised to avail the 'Corporate Internet Banking' facility offered by the bank.

The Bank be supplied with:

- a) A copy of the Memorandum & Articles of Association certified of the Company as true, complete and up to date;
- b) The Company's Certificate of Incorporation
- c) Copies of any resolutions which may be passed from time to time and other documents as required by the bank
- d) Company's Certificate to commence business (If the company is a Public Ltd company).
 - 1. The Company agrees that any indebtedness or liability incurred by the Company under this authority shall in the absence of any express written agreement by the Bank to the contrary be due and payable on demand.
 - 2. The Bank is by this resolution authorised to provide the Company's auditors such information as the Company's auditors may request notice in writing to the contrary is received by the Bank
 - 3. The Company to notify the Bank in writing, any changes in details or circumstances .
 - 4. The Company Secretary shall, as and when necessary, supply to the Bank a list of the current directors and, if applicable, other officials authorised to sign with specimen signatures duly attested/signed by the Company Secretary.
 - 5. The Company hereby confirms that no general charge on the assets of the company has been created in favour of any bank or financial institution/and or the company has obtained the necessary approval of the bank/financial institution for opening and operating a current account with the bank, a copy of which is attached.
 - 6. The Company hereby confirms that none of the directors are or have been disqualified under the Company Directors Disqualification Act 1986 or any similar overseas legislation covering the disqualification of directors or other officers of a company.
 - 7. These resolutions shall constitute the Company's Mandate to the Bank and remain in force until an amended resolution is passed by the Board of Directors and a copy thereof, certified by the Chairman and the Secretary or by any Director or the Secretary acting or purporting to act on behalf of the Company received by the Bank
 - 8. In this resolution/he expressions 'Directors' and 'Secretary' shall be construed as Director(s) and Secretary for the time being of the Company and shall in the case of Director(s) include alternate Director(s) and in the case of Secretary shall include any Joint Secretary, Assistant Secretary or Temporary secretary.
 - 9. We certify that the signatures set down on page 8 of this account opening form are those of all the Directors, the Secretary and of any other Officers of the Company authorised to sign, that such signatures are the genuine signatures of such persons and that such signatures operate as the specimen signatures of each of such persons.

Yours faithfully,

	Name	Signature	Date
Director			
Secretary			

ANNEXURE-B

Union Bank of India (UK) Limited Telecommunications Authorisation

I/we authorise Union Bank of India (UK) Limited (the Bank) to accept and act upon instructions given through telephone, fax or email by me/us or any person authorised by me/us subject to the following, which I understand and acknowledge:

- There are inherent risks in sending instructions by telephone, fax and email.
- Any email instructions must be sent from the registered email address held by the Bank.
- When instructions are given to the Bank by telephone, fax or email, the Bank will verify my/our identity by a telephone call to a number the Bank holds on record for me/us. During this call the Bank will ask questions based on information known to the Bank about me/us and the transactions on my/our account. On confirmation of this information the Bank will act on my/our instructions including payment of money from my/our account.
- If the Bank is unable to contact me/us to verify the instructions, the Bank may not act on our instructions and any payments requested may be delayed or not made
- This telecommunications authorisation will be applicable for any future accounts that I/we may open with the Bank.
- I/We understand that in addition to the above terms, this service is also governed by the Business Banking Terms and Conditions.

NAME OF THE COMPANY/ORGANISATION	
ADDRESS OF THE COMPANY/ORGANISATION	
NAME OF THE AUTHORISED SIGNATORY 1:	
SIGNATURE	DATE:
NAME OF THE AUTHORISED SIGNATORY 2:	
SIGNATURE	DATE: